

"0x80070057" error message when you back up files in Windows 7

When you back up files by using Windows Backup on a computer that is running Windows 7, the backup fails and you receive the following error message:

An internal error has occurred: The parameter is incorrect: (0x80070057)

This problem can occur if the decimal symbol is not set to '.' (dot). This is common in languages and locales other than English (United States), such as German (Germany).

Open **Control Panel**, click **Clock, Language, and Region**, and then click **Region and Language**.

Click the **Formats** tab, and then click **Additional settings**.

In the **Decimal symbol** field, type . (dot), and then click **OK** two times.

Restart the computer.







